discount-essiac-tea.com

Frequently Asked Questions about Essiac Tea and discount-essiac-tea.com

CENTER>Regarding discount-essiac-tea.com and our essiac formula

Where are you located?

We're based out of Merrimac, Massachusetts, USA. Merrimac is approximately 45 minutes north of Boston.

How long have you been in the herbal tea business?

We have been making and distributing essiac since 1986. This website was launched in July 2005 as another means to distribute our essiac.

How many customers have used your product?

The eight herb essiac tea formula we carry has been taken by hundreds of thousands of people all over the world.

Do you guarantee your product?

Yes! we have both a 110% Essiac Tea Price-Match Guarantee AND a 6-Month 100% Money-Back Guarantee. We don't want you to simply be satisfied--we want you to be *thrilled* with our product and our service. Please come to us with any issues you may have--we sincerely want to make it right every time.

Do you offer customer support?

Yes. You may contact us using our <u>contact form.</u> You may also call us Toll-Free at 1-866-ESSIAC1 (1-866-377-4221).

How can I order?

We recommend that you place your order via our 100% safe and secure online shopping. Click here for the product list that leads you to the shopping cart: <u>Essiac Product List</u>

If you prefer to place a telephone order using a credit card, you can call us Toll-Free anytime at 1-866-ESSIAC1 (1-866-377-4221). If we are currently assisting another customer, please leave a message and we will return your call promptly.

If you prefer to send a mail order (which you can pay for via credit card, check or money order) click here for the link to download and print the order form. (Be sure to right-click on the blue text once you've clicked on the link above, and select "Save Link As" or "Save Target As" to download the file to your computer.

The price at the nutrition shop for flor-essence tea or essiac seems outrageous. You seem to have the exact same ingredients, but does your mixture have the same ratios, and are the herbs of high quality?

Our essiac has the same eight herbs as these more expensive products. However, we will never know the exact formula that another company is using; unless it's four herb essiac, the formulas are usually kept a company

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secret. However, we DO know that our formula is the most effective ever found in clinical trials. It IS "the real thing." It is the result of the clinical trials Rene Caisse and Dr. Charles Brusch conducted over an eight-year period. Click here for more info:

May the "Real Essiac" Please Stand Up? Eight Herb Essiac

If your essiac is the best, how can you sell it so inexpensively?

First of all, that the average herb retailer is making a HUGE profit when they sell essiac tea at high prices. If they charge you \$100 for a given amount of essiac, it probably costs them less than \$5 to obtain the herbs. Of course, they have to pay for their overhead including their retail store and their staff, but still they make lots of money. At discount-essiac-tea.com, we do not make very much profit per order, but our goal is to generate more orders than all the other companies because of our great price (think 'Wal-Mart'). Also, because we sell more essiac than most companies, we have been able to negotiate volume discounts from the herb companies who supply us. We also have chosen not to pay for a retail location or an extensive support staff. We've kept things simple by only offering one product. We don't have to keep dead inventory around for products that don't sell: we KNOW we have a winner with essiac, as our customers tell us every day! And essiac can be taken for so many things, that almost everyone can benefit from using essiac.

Regarding Essiac Tea in General

What can essiac do for me?

It appears that essiac tea's primary actions are to remove heavy metals, detoxify the body, restore energy levels, and rebuild the immune system. All of these actions help restore the body to a level to where it is able to better defeat the illness using it's own resources. In other words, essiac rebuilds the immune system and improves the illness-defeating ability of the body so that the body can rid itself of the illness. For a list of possible benefits from essiac tea, please visit: Benefits you may receive from Essiac Tea. To see which health problems may benefit from the effects of essiac improving the immune system and detoxifying the body, click here: Essiac tea and health problems.

Will essiac cure cancer or other diseases?

Essiac is not a drug and therefore not able to be FDA approved as a proven treatment. We cannot legally claim that essiac is a cancer cure or a cure for any other disease. However, due to the beneficial properties of essiac tea listed above, many people who take essiac report a stronger immune system and increased health and well-being. With all of these positive improvements essiac tea causes in the body, the body becomes much better equipped to rid itself of disease.

Can I take essiac along with radiation or chemotherapy?

Yes, in fact essiac tends to improve the quality of life for a person on chemo and/or radiation. However, because chemo and/or radiation can destroy the chemicals and compounds that allow essiac tea to do it's job, we recommend that you take the aggressive PLUS dose of 6 oz. of tea three times per day, rather than the regular aggressive dose of 3 oz. of tea three times per day. From our experience and experimentation, we've found that people on chemotherapy and radiation tend to have best results taking 6 oz. three times per day. However, some have remained on 3 oz. three times per day and also had good results. Personally, if we had a loved one taking chemo and radiation, we would recommend 6 oz. three times per day to be on the safe side.

Can I take essiac with other alternative or traditional treatments?

Yes, and in many cases the treatments will complement each other, compounding the positive health effects. To our knowledge essiac tea is fine to take along with all treatments, both traditional and alternative. You are advised to consult with your practitioner. If you are concerned, ease into your essiac tea usage gradually, taking 1/2 or 1/3 of the full dose at first.

When can I expect to notice a benefit from taking essiac?

This is highly individualized. Some people notice an increased sense of health, well-being and energy just days after starting essiac tea. Others find that it takes weeks or even months to notice a tangible benefit. Most people start noticing an improvement in their general health and well-being after couple of weeks taking essiac tea regularly. Follow our Essiac Tea Dosage Recommendations for at least 5 months if you have cancerous tumors.

How long should I continue taking essiac tea?

That is ultimately your decision. However, we recommend that you take the aggressive treatment dose, or 3 oz. three times per day, until your test results return to normal and your health is completely restored. After that point, we recommend that you continue to take the maintenance dose of 3 oz. once per day. If your health problems should ever return, we recommend immediately increasing your dosage to the aggressive treatment dose until your test results return to normal. It is fine to continue on aggressive dose for life according to our experience.

If I am healthy, can essiac tea hurt me? Can I take the aggressive treatment dose even if I am generally healthy?

Essiac tea will not hurt you.* On the contrary, it can act as a preventive aid against developing health problems in the future. We know many people who take the aggressive treatment dose of 3 oz. three times per day for general health and daily detoxification. While it may not be necessary to take this much as a healthy person, it can't hurt you. Personally, the staff at discount-essiac-tea.com are all healthy (thank goodness) and we take the aggressive treatment dose to maintain our good health. Some people fine that 3 oz. once per day is enough to maintain good health.

*Women who are pregnant are generally advised not to take essiac tea during pregnancy. If you are taking prescription medications, consult with your practitioner before taking any herbal supplement.

What is essiac tea typically used for?

The most common reasons for taking essiac tea are: cancerous tumors, diabetes, leukemia, liver problems, high blood pressure, high cholesterol, chronic pain, chronic fatigue, and hepatitis C. For a list of benefits of essiac tea, click here.

Is there any way essiac tea can hurt me?

To the best of our knowledge, essiac tea cannot hurt you.* Always consult with your practitioner. The only problem we are aware of is that you might experience mild stomach/intestinal irritation if you start immediately on the aggressive treatment dose of 3 oz. three times per day. This may include nausea and/or loose stools. This is a good thing: it's a sign of detoxification and will not harm your body as long as you're able to tolerate any discomfort. If you are bothered by these symptoms, start with 1/2 to 1/3 of the recommended dose and ease your way into taking the full dose.

*Women who are pregnant are generally advised not to take essiac tea during pregnancy. If you are taking prescription medications, consult with your practitioner before taking any herbal supplement.

Which herbs are found in eight herb essiac?

The eight herbs that make up essiac are: blessed thistle, burdock root, kelp, red clover, sheep sorrel, slippery elm bark, turkey rhubarb root, and watercress. The herbs, which all have benefits of their own, seem to have a synergistic (additive) effect when taken together in a specific ratio. To learn more about the properties of these herbs, please visit: Essiac Tea Ingredients.

Why would I choose eight herb essiac instead of four herb essiac?

Four herb essiac was designed to have one of the herbs injected. If you are taking essiac as a tea and not injecting one of the herbs, it won't be as effective. Eight herb essiac, which is the original essiac formula, was clinically tested and found to have more beneficial results than four herb essiac. We have thousands of satisfied customers who are healthy and continue to take eight herb essiac at maintenance dose after their test results have returned to normal. They will attest to the efficacy of eight herb essiac and to the fact that they believe it is superior to four herb blends. While four herb essiac is targeted for liver detoxification, eight herb essiac results in liver and colon detoxification for a more complete detoxification. To read more about the merits of eight herb essiac and the history behind it, please visit: Eight Herb Essiac.

How does eight herb essiac taste?

Eight herb essiac has a slightly bitter taste. The watercress is the main culprit for this--four herb essiac doesn't contain watercress, which means that four herb essiac isn't as bitter. According to the clinical trials eight herb essiac is more effective, so you should choose it over four herb even though four herb essiac tends to taste more pleasant. However, most people get accustomed to the taste after a couple of weeks of taking essiac tea. Since you will generally only be taking 3 oz. at a time, it should not be a problem to drink that small amount even if you don't enjoy the taste. Essiac tea isn't meant to be sipped and savored--it's an herbal medicine. We recommend keeping a glass of orange juice nearby and swishing your mouth out after taking essiac if the taste bothers you. This practice will counteract the bitter taste making it more pleasant to take the tea.

Should I take the tea hot or cold? Do I need to take it with meals or on an empty stomach?

It is recommended that you drink essiac tea cold. It is called 'tea' because you brew the herbs, but then you store the tea in the refrigerator. Essiac tea is sometimes called 'essiac juice' for that reason. It was tested to yield best results when taken cold. It was also tested to yield best results when taken on an empty stomach. Take it at least one hour before eating a meal, and at least two hours after your last meal.

Regarding Our Powdered Herbs

Why do you use powdered herbs?

Powdered herbs are *more expensive* for us to use than whole herbs, but the extra cost we bear is worth it. This is because powdered herbs make for a more potent brew. With powdered (pulverized) herbs, there is more surface area on the herbs for the extracts to seep into the tea. *Anything* in powdered form mixes easier and more thoroughly (Kool-Aid comes as a powder for a reason!) Furthermore, powdered herbs are pulverized fine enough that they can remain in the tea and be consumed along with the tea. It is preferred that you consume the herb particles in addition to the tea, as they might contain beneficial compounds. This is a similar argument to those who tell you to eat the whole fruit versus drinking the juice or

taking a vitamin. By consuming the herbs along with the tea, you won't miss out on any of the important chemical compounds that are part of whole foods.

Are your herbs organic?

Yes, all of our herbs are certified organic.

Are your herbs irradiated? Do they contain chemicals or pesticides? All of our herbs are non-irradiated, chemical-free and pesticide-free.

Are your herbs fresh?

Yes! Our herbs are incredibly fresh because we sell thousands of pounds of essiac herbs a month. We turn over the majority of our herb inventory every 1-2 weeks. Many customers have commented on how fresh the herbs look and smell. If you purchase essiac from an outlet that sells more than one herbal formula, you're more likely to receive stale herbs. We deal with only essiac at discount-essiac-tea.com.

Where do your herbs come from?

Due to quality control concerns and fuel prices, all of our herbs are currently domestic herbs grown in the U.S. The specific states vary, but right now all of our herbs are coming from an herb company in California. For more information, click here: where our herbs.come from, and the quality of our herbs.

I've read that you shouldn't purchase the essiac herbs already mixed, but that it is better to purchase the herbs individually and blend them yourself. Why?

The main reason this is suggested is because there is nothing stopping a company from giving you a cheaper formula that isn't really essiac in order to cut costs. An unscruptulous company might include more of one herb that happens to be less expensive and less of an herb that is more expensive. However, since the eight herb formula is not public information, you cannot simply make your own essiac blend yourself. Even if you could, another problem is that herbs will cost you much more when you purchase them in small quantities individually rather than in huge bulk orders like we do. It is a matter of trust and the honor system when you order pre-blended herbs, but we wish to assure you that we are a highly ethical company and would never compromise your health or our business by trying to cut costs. Let's face it--if we were money-hungry people that wished to take advantage of you, we would certainly charge more than we do! Plus, we rely on repeat business to be successful. If our essiac didn't work, no one would re-order again and we would lose out. Plus, we cover all our herbs by our 6-Month 100% Money-Back Guarantee -- it would be pretty silly of us to give you an inferior product.

Regarding Shipping Options and Costs, and International Orders

Which shipping services do you use?

We use USPS, which is short for the United States Postal Service (the mail). We offer ground shipping (1-6 days), 2-3 Day Priority Mail, and Express shipping (overnight to most locations).

How much does shipping cost?

This varies widely between orders because shipping costs are calculated by the weight of your order and by the distance you are from our location in

Massachusetts. Typical shipping costs range from \$3-4 for an order of less than one pound using ground shipping, to \$13-15 for 2-3 Day Priority 6 lb. 8 oz. orders (year-long supply for most people). For shipping cost quotes for your particular location, shipping time preference, and order size, visit the <u>United States Postal Service</u> and click on "calculate postage." Calculate the weight of the size order you would like, plus a few ounces to account for the weight of the packing materials, and about 50 cents to account for handing fees. For shipping cost quotes for your particular location and order size, visit www.usps.com and click on "calculate postage." Calculate the weight of the size order you would like, plus a few ounces to account for the weight of the packing materials, and about 50 cents to account for handing fees. Alternately, you can begin to select an order at the shopping cart (click here to select an order which will bring you to the shopping cart), and you will see a box where you can enter your zip code for a shipping quote. If you don't wish to place your order, you'll be able to leave the screen without ordering. If you place multiple orders at once we can sometimes reduce the cost of shipping for you by using flat rate boxes. Call us Toll-Free at 1-866-ESSIAC1 (1-866-377-4221) to inquire.

Why does shipping cost that much?

We don't make a profit on shipping. We charge what the Post Office charges us for shipping, plus cost of materials and a nominal transportation fee. USPS offers the best rates right now for the sizes of orders we sent most often. We generally send packages that weigh one pound or more, which is simply more expensive than shipping a lighter package. *In instances where Priority Mail on a package costs close to what ground shipping costs, we will ship your order via 2-3 day Priority Mail at no extra charge to you.* If you decide to purchase essiac at a retail location near you for pick-up to avoid shipping fees, please be careful--it is highly unlikely that you'll save money. Retail outlets typically charge at least four times as much as we do for essiac even if you include our shipping charge--and in some cases even more than that. We offer the absolute best deal of individual orders of essiac. We back up this statement with our 110% Price-Match Guarantee.

Do you ship internationally? What does it cost?

Yes, we ship to many countries internationally. To find out how much it costs, visit usps.com and click on "calculate postage." Calculate the weight of the size order you would like, plus a few ounces to account for the weight of the packing materials, and a couple of dollars to account for international handling fees. Alternately, you can begin to select an order at the shopping cart (click here to select an order which will bring you to the shopping cart), and you will see a box where you can enter your zip code for a shipping quote. If you don't wish to place your order, you'll be able to leave the screen without ordering.

Will the essiac be allowed into my country? What if my package is seized by customs?

Before ordering, please confirm with you country's regulating bodies that they will allow herbal tea into your country. You may want to tell them that the essiac herbal tea contains the eight herbs: blessed thistle, burdock root, kelp, red clover sheep sorrel, slippery elm bark, turkish rhubarb root, and watercress. However, we do not write these ingredients out on the customs slip. We simply write "herbal tea." We are not responsible for any orders that don't arrive to you because they are seized by Customs or other government organizations. Although we will never ship to a country that we know will refuse the essiac, we are not able to learn and keep up-to-date on the hundreds of countries that order from us. If your package is seized, you will NOT receive a refund, so purchase international orders at your own discretion and risk. Customers are solely responsible for any

fees or duties to receive our products into the destination country. The same terms and conditions that apply to our domestic orders apply to international returns.

Regarding Packaging, Preparation, and Storage of Essiac Tea

What type of packaging will my essiac arrive in?

Your herbs will arrive in the specified number of 1-oz., 4 oz. or 1 lb. sealed and labeled packets. These units are stand-alone packages complete with brewing and dosage instructions. They DO NOT have our website or our contact info. on the label in case you wish to resell them.

Do you have photos of what these products look like?

Yes! Click here: Essiac Product List

How do I prepare my essiac tea?

Please visit: How To Brew Essiac

How come you don't recommend that we brew the tea twice like some companies do?

Most likely, companies that ask you to bring the tea to a boil twice are using regular (not powdered) herbs, because it's harder to get the medicinal extract out of large herb particles. We've tried both methods with the powdered herbs (brewing once compared to brewing twice) and had the same results from both brewing methods; don't waste your time brewing these powdered herbs twice. Furthermore, Dr. Charles Brusch and Rene Caisse have tested the brewing methods and never found an additional benefit to brewing powdered herbs twice. Some people believe that you must bring liquids to a boil twice to kill any bacteria. We have never had a problem just brewing once, but if you choose to bring your essiac to a boil a second time, it won't hurt the essiac--we just don't believe it is necessary.

How should I store my essiac herbs?

Store the herbs in the packaging they arrived in. Keep them in a cool, dark place (not in the refrigerator, though--it's too cold). Unopened packets of herbs stay fresh for up to a year.

How should I store my essiac tea once I've brewed it?

Your *brewed* essiac tea must be refrigerated, since there are no additives or preservatives. Avoid storing brewed tea for more than two weeks, because the tea may spoil. Store your tea in spring water gallon containers or glass bottles. Dark bottles are not necessary, because your refrigerator is dark inside anyway (hence, negligible opportunity for the tea to experience light damage). Clean all containers thoroughly with hot water before using them to store your tea.

How much essiac tea should I take?

Please visit: Essiac Tea Dosage Recommendations

How should I take essiac tea for detoxification?

Detoxification typically is something that is done for a fixed period of time. Click here for essiac tea dosage recommendations for detoxing purposes.

Regarding Your Essiac Tea Order

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When can I expect to receive my order?

If you order with a credit card online or over the phone, we process and ship your order within 24-48 hours from the time you placed it. Almost 100% of the time we have your order out within 48 hours. We will contact you in the rare event that we are running behind. We do ship on Saturdays most weeks, although we close the week's orders at 4pm EST on Fridays. If you choose ground shipping, expect your tea to arrive in 7-10 business days, although it often arrives in 3-5 business days FROM THE DATE WE SHIPPED YOUR ORDER. If you require faster shipping, please choose 2-3 day Priority Mail in our shopping cart.

Do you provide tracking numbers?

We currently use USPS, since they have the lowest cost and fastest service for the typical size essiac order. USPS does not provide detailed tracking information. The tracking information provided simply alerts us when you've received the package.

However, using the above information you can estimate the date of arrival based on your chosen shipping method, how rural your area is, and your distance away from Massachusetts. We will respond promptly to any issue you might have with your order.

Do you include instructions with the orders?

Yes, we include dosing instructions, brewing instructions, and contact information should you need further product support. The instructions are in ounces. If you prefer instructions in grams and mL, please specify that by using the comments section of the shopping cart when you order.

Do you offer live customer support for ordering?

Yes. You can also call us Toll-Free at 1-866-ESSIAC1 (1-866-377-4221) (you may have to leave a message). We WILL return calls as promptly as we can, 24 hours a day, 7 days per week.

Regarding discount-essiac-tea.com

Do you have other products besides essiac?

Not at this time.

Do you have a catalog?

Yes! Click here to claim your copy of our brochure: <u>Get your digital essiac</u> <u>brochure instantly</u>, or request a brochure that will come in the mail.

What is your return policy?

Please visit: Return/Refund Policy.

Why don't you have a team of callers or a retail location?

Our goal at discount-essiac-tea.com is to provide you the highest quality, lowest cost and most effective essiac. We understand that there is a financial burden that comes along with illness and that many of our customers are pursuing multiple treatment options that are usually expensive. The only way we can sell essiac at such a low price is to limit our overhead costs. Bryan will answer the phone if he is not currently busy with another customer, otherwise he will return all phone calls as soon as possible. We respond to e-mails within 24 hours. To e-mail us please use our Contact form. To talk to someone please call us Toll-Free at 1-866-ESSIAC1 (1-866-377-4221).

Click here to contact us, or call Toll-Free: 1-866-ESSIAC1 (377-4221).

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